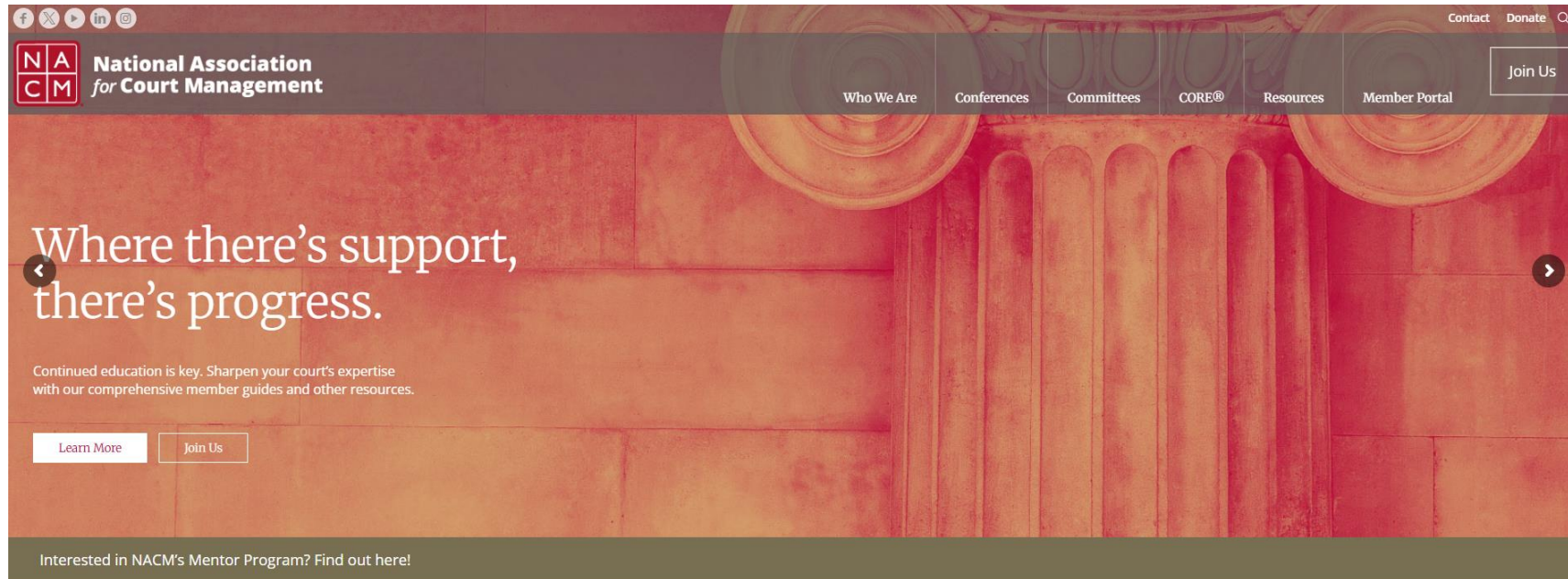


A man with grey hair and glasses, wearing a grey suit, white shirt, and blue patterned tie, is looking down at a tablet he is holding. He is standing in front of a large, classical building with white columns. The background is slightly blurred.

Modernizing Court Systems While Preserving Judicial Integrity

2026 NACM WEBINAR
June 25, 2026





Working together to make justice work

For over 40 years, NACM has been a pioneer in the administration of justice. From education to networking to strategic planning for the future, our organization aims to improve court management here in the United States and abroad. Because a strong court system leads to economic development and human rights for all.



Join NACM

NACM MEMBERS HAVE EXCLUSIVE ACCESS TO:

- *Court Express* quarterly e-newsletters which contain information about NACM events, members, and news from around the court community
- *Court Manager* quarterly journals which include numerous articles of interest to court managers
- Opportunities for one-on-one mentorships from experienced court professionals
- A community of court professionals from around the world to discuss emerging issues within the courts
- Opportunities to serve on NACM committees with other colleagues in the field and the NACM Board
- Discounted registration rates for NACM Conferences
- Conference scholarships

Join Today!



National Association for **Court Management**
Established 1985

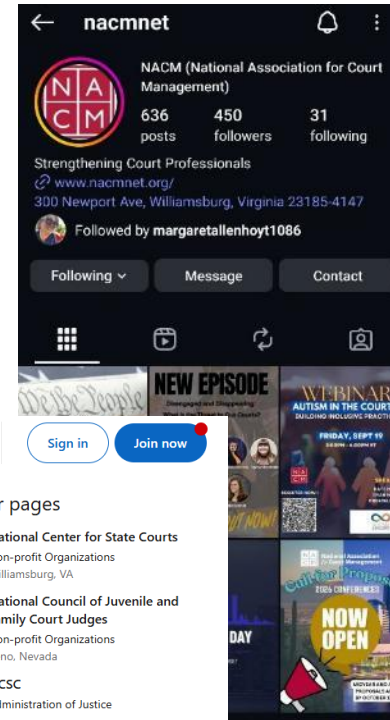
JOIN US IN JACKSONVILLE!

***Annual Conference
Jacksonville, Florida
Hyatt Regency Riverfront
July 12-16, 2026***





***Follow NACM
on
Social Media!***



About us

National Association for Court Management is a member organization dedicated to educating court professionals, providing community, sharing information, and advocating on important court and justice

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- NCSC** Administration of Justice
- CJI** Crime and Justice Institute
Civic and Social Organizations
Boston, Massachusetts

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National Association for Court Management
Established 1985

Housekeeping

- Attendees will remain muted throughout the webinar.
- **Questions:** We will reserve time at the end of the webinar for Q&A: You can enter your questions at any time throughout the webinar using the Chat Feature, which you can open by selecting the Chat Icon located in the bottom panel of your screen.
- **Polling:** We will leverage the Slido Polling feature to pose a few audience questions through the session. The Slido panel will automatically pop up when a new poll question is live.
- If you accidentally close out of the Chat or Slido feature, you can reopen them through the Apps button on the bottom panel.



Terry Derrick

VICE PRESIDENT & GENERAL
MANAGER OF COURTS









CASE ARCHIVE 7741
PRECEDENT DB
PRECEDENT DB
JURY DATA AGGREGATION

PRECEDENT DB

STATUTORY DECISIONS AND PRECEDENTS
STANDARDIZED FACTS AND DECISIONS
STANDARDIZED FACTS AND DECISIONS
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AI Is Changing the Landscape



AI Agents Free Up Valuable Time and Resources









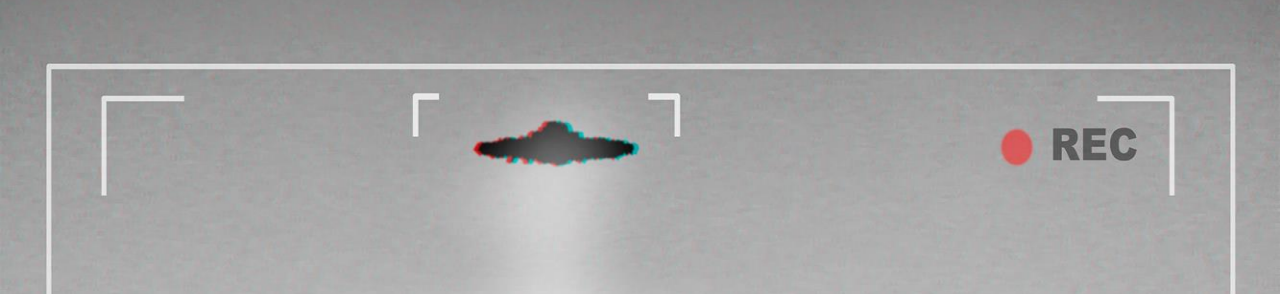




GOVERNMENT SHUTDOWNS



VOTER FRAUD



GOVERNMENT TRANSPARENCY



FRIVOLOUS GOVERNMENT SPENDING





CLOSED
**GOVERNMENT
SHUTDOWN**

MADE IN THE U.S.A.

WHAT IS THE NATIONAL DEBT TODAY?

\$39,245,417,582,362

THAT'S **\$114,978** FOR EVERY SINGLE PERSON IN AMERICA

JUNE 11, 2026





Read our research on: [Beliefs & Practices](#) | [Immigrant Populations](#) | [Donald Trump](#)



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REPORT | JUNE 6, 2022

Americans' Views of Government: Decades of Distrust, Enduring Support for Its Role

65% say most political candidates run for office 'to serve their own personal interests'

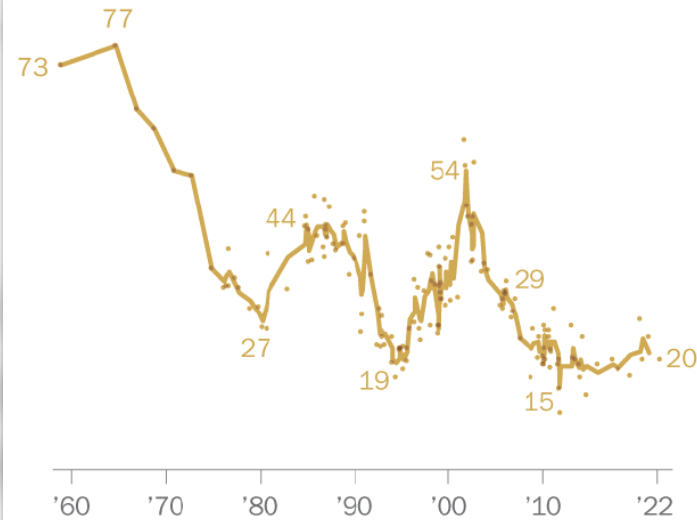


Add Us On Google

How we did this 

Low public trust in federal government has persisted for nearly two decades

*% who say they trust the government in Washington to do what is right **just about always/most of the time***



Note: From 1976-2021, the trend line represents a three-survey moving average.

Source: Survey of U.S. adults conducted April 25-May 1, 2022.

Trend sources: Pew Research Center's American Trends Panel (2020-2022), Pew Research Center phone surveys (2019 and earlier), National Election Studies, Gallup, ABC/Washington Post, CBS/New York Times and CNN polls.

PEW RESEARCH CENTER





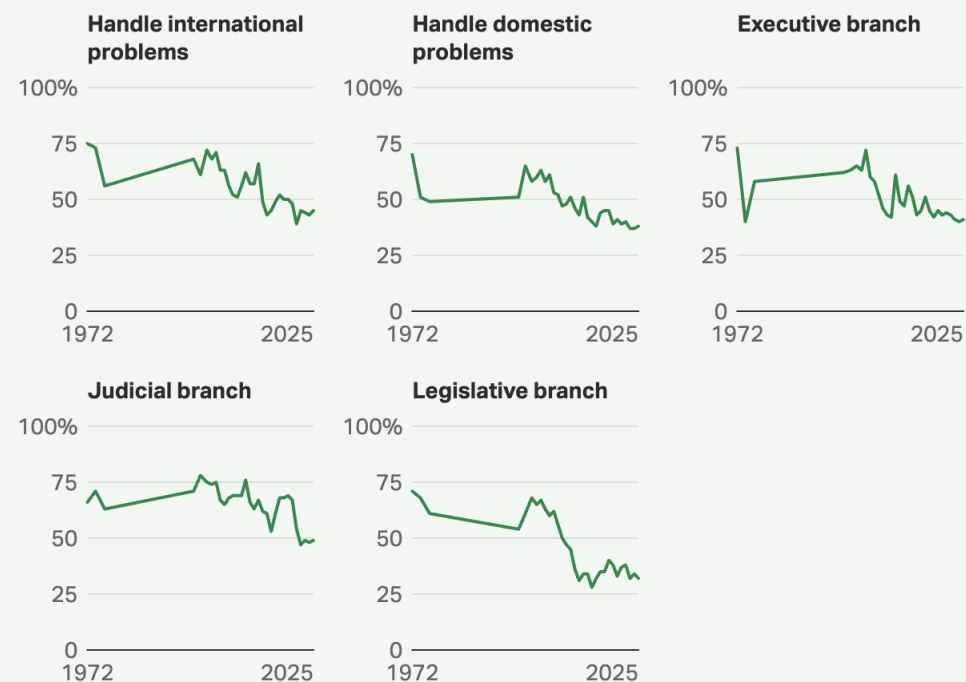
CITY HALL

CITY HALL

Trust in the Federal Government Is at an All-Time Low

Trends in Americans' Trust in the Federal Government

Figures are the percentages who have a great deal or fair amount of trust.

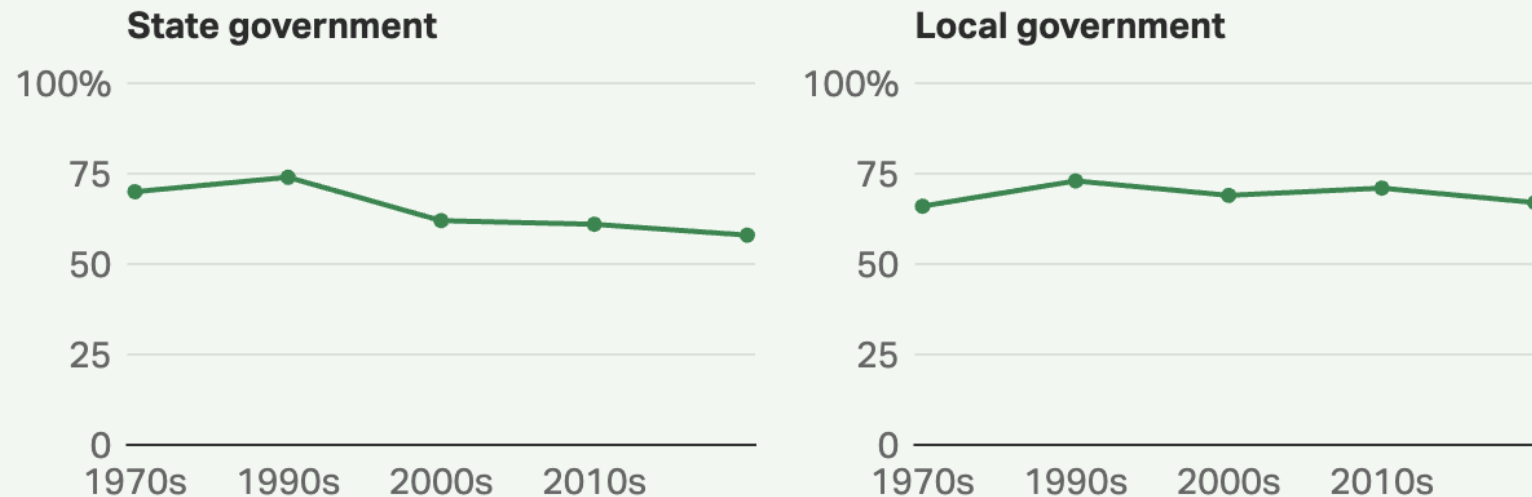


Selected trend; polls in which all five items were asked. Gallup did not measure trust in government between 1977 and 1996.

But State and Local Government Trust Is Still Intact

Trends in Americans' Trust in State and Local Governments

Figures are the percentages who have a great deal or fair amount of trust, averaged by decade.



Gallup did not measure trust in government between 1977 and 1996.









BILL CYCLE

0359

MAY 08 2005

FEB 20, 2005

41.75
2.50
30.00
00

DATE

insert this statement prominently

MS ENG
Please attach to the following document











BACK-OFFICE SOLUTIONS



ENTERPRISE
JUSTICE



ENTERPRISE
CORRECTIONS



ENTERPRISE
SUPERVISION



RECORDS
MANAGEMENT



ANALYTICS



PUBLIC-FACING SOLUTIONS



E-FILE &
SERVE



GUIDE &
FILE



RE:SEARCH



DEFENDANT
ACCESS



JURY
MANAGER



CLOUD
GAVEL



Poll #1

What is your court's largest challenge when it comes to jury management?

- A. Clunky, costly paper-based juror qualification process.
- B. Repetitive, tedious tasks taking court staff away from more meaningful work.
- C. Lack of data and insights to make informed decisions for process improvement.
- D. Lack of modern, convenient juror communication options.

Enhanced Experience for Jurors



Online response and
rescheduling



Set preferences and
reminders



Get notifications via
preferred contact method

Enhanced Experience for Jury Clerks



Online configuration and
workflow



Web app
interviews



Communication via preferred
contact methods

Designed for Large and Small Courtrooms





**The Interface and User Experience Is Software
Your Constituents Will Be Proud Of**

Question types

- Yes/No
- Multiple choice
- Text answer
- Date
- Candidate

Groups

- Qualification
- Personal Details

Question 03

Description

Yes/No

Save

X

Question text

Are you over the age of 70?

Description

If yes, you may still choose to serve, or alternately claim an exemption from service.

Yes

Add exemption

If yes

Description

Allow "other"

Allow multiple

Explain more

Multiple choice

Question text

Would you like to claim an exemption from service?

Choices

Yes, I wish to claim a temporary excusal

Excusal

Yes, I wish to claim a permanent excusal

Excusal (permanent)

No, I wish to serve as a juror

Add exemption

Add choice

Add nested question

No

Add action

- Insert
- ⌵

Section
- Sections
- ⌵

Jury Box
- ⌵

Back Left
- ⌵

Back Right

Jury Box

⋮

8	1
9	2
10	3
11	4
12	5
13	6
14	7

Back Left

⋮

20	19	18	17	16	15	■
27	26	25	24	23	22	21
34	33	32	31	30	29	28
■	40	39	38	37	36	35

Back Right

⋮

■	41	42	43	44	45	46
47	48	49	50	51	52	53
54	55	56	57	58	59	60
61	62	63	64	65	66	■

Global date
Jan 1, 2026 - Mar 4, 2026

Comparison period ⓘ



My Views

Jury Pool

Juror Utilization

Financials

Demographics



All Metrics

+ Add a filter

Watch



Copy link

Share

Duplicate

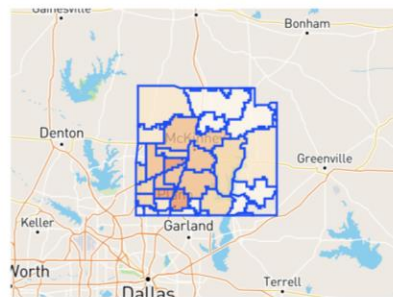
Collaborate

Metric Library

Location of Undeliverable Summonses

Geographics

912 Undeliverables

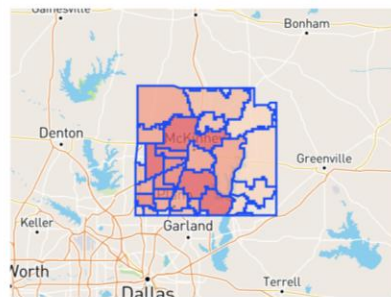


A count of the candidates that were summoned using the service event: Undeliverable

Location of Selected Candidates

Geographics

24,026 Candidates

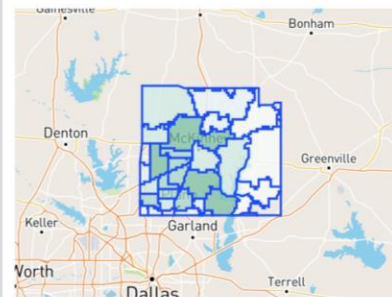


A count of the candidates that were summoned using the service event: Confirmed

Location of Summoned Candidates

Geographics

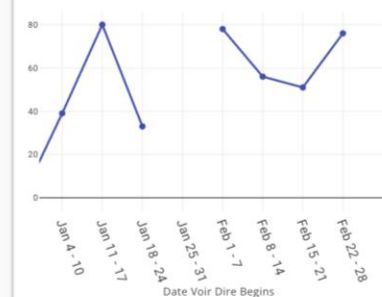
29,479 Candidates



A count of the candidates that were summoned using the service event: Summons Sent

Total in Service

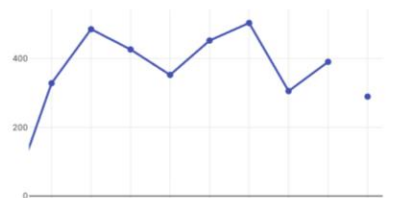
413 Candidates



Number of candidates sent to voir dire.

Total Excused

3,530 Candidates



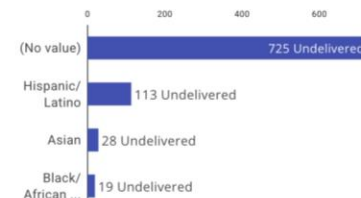
Total Summoned

29,479 Candidates



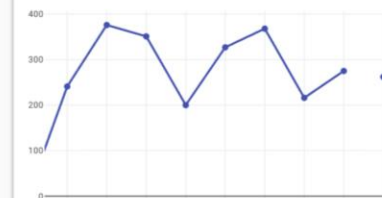
Total Undelivered Summons

912 Undelivered



Total Disqualified Candidates

2,616 Candidates



Feedback

Poll #2

What is the biggest roadblock your court faces throughout the warrant process?

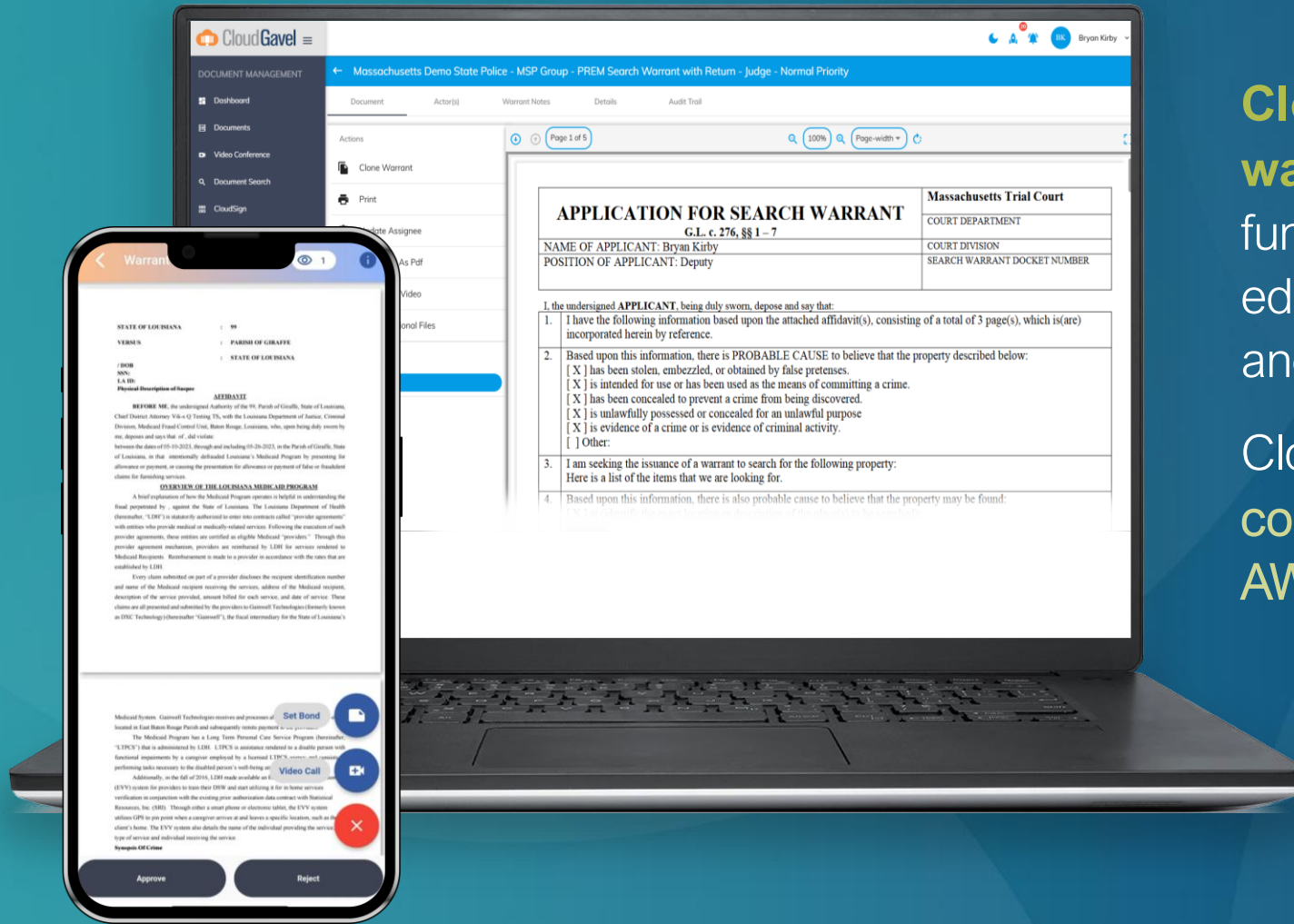
- A. Fragmented coordination between your court and public safety agencies.
- B. Limited visibility into accurate warrant status.
- C. Delayed warrant approvals due to paper-based, in-person workflows.
- D. Repetitive data entry across multiple systems, often resulting in errors.

CloudGavel

ELECTRONIC WARRANTS

CloudGavel is a best-in-class warrants solution, possessing key functionality such as a warrant flow editor, duty scheduler, alerts/notifications, and video capture & preservation.

CloudGavel is a multi-tenant, **CJIS-compliant solution** that is hosted in the AWS GovCloud.



CloudGavel

ELECTRONIC WARRANTS

The solution is **used in 16 states across the country with more than 650 state and local agencies** leveraging it to process their warrants electronically.



CloudGavel

ELECTRONIC WARRANTS

Courts and law enforcement agencies can experience **maximized productivity**, a **seamless workflow**, and a **greater visibility of warrants**.

JUDICIAL SYSTEM BENEFITS

Electronic Judicial reviews and approvals can be done anywhere, at any time, and on any internet-enabled device

Built-in video conferencing allows for administering oaths for affidavits

After-hour disruptions are minimized for on-duty judges

LAW ENFORCEMENT BENEFITS

Reduce or eliminate travel, saving time and money

Complete warrants on the scene

Receive warrant approval within minutes

The Cost of Processing Warrants Manually

Man hours

(LEO, Judge, Court Staff, Clerk, DA, etc.)

Vehicle wear and tear/fuel

Paper

Officer and public safety



New Orleans PD ROI

Population

370K

Number of warrants written in 2023

15,000

Total time saved processing each warrant

2 hours[®]

Total hours saved annually processing each warrant

30,000

Total full-time officer equivalent

14

Total salary cost of those hours

\$900,000

Pinellas County Pioneers Safety, Digitizes Protection Orders

Through their Risk Protection Order (RPO) program, Pinellas County matched real-world moments to purposeful technology that moves at the speed of public safety.

C A S E S T U D Y

POPULATION: 965,000+

TYLER CLIENT SINCE: 2011

TYLER PRODUCTS/SOLUTIONS USED:

CloudGavel, Enterprise Justice,
Enterprise Supervision, Enterprise Jury Manager



Connected law enforcement and judicial officials through electronic RPO routing

Reduced processing times from 2-8 hours to **5-10 minutes**

Increased law enforcement and public safety through electronic efficiency gains and expanded access



“Firing on all cylinders, we can go from intake to signed order in 5 minutes. Boom — out for service.”

— **Olivier Lindemann**

Former Associate Counsel, Pinellas County Sheriff's Office

DOCUMENTS ARE E-FILED INTO TYLER SYSTEMS

200,000+

TIMES PER DAY

DOCUMENTS ARE E-FILED INTO TYLER SYSTEMS

200,000+

TIMES PER DAY



MANUAL

e-File Review & Docketing



FILE & SERVE REVIEW



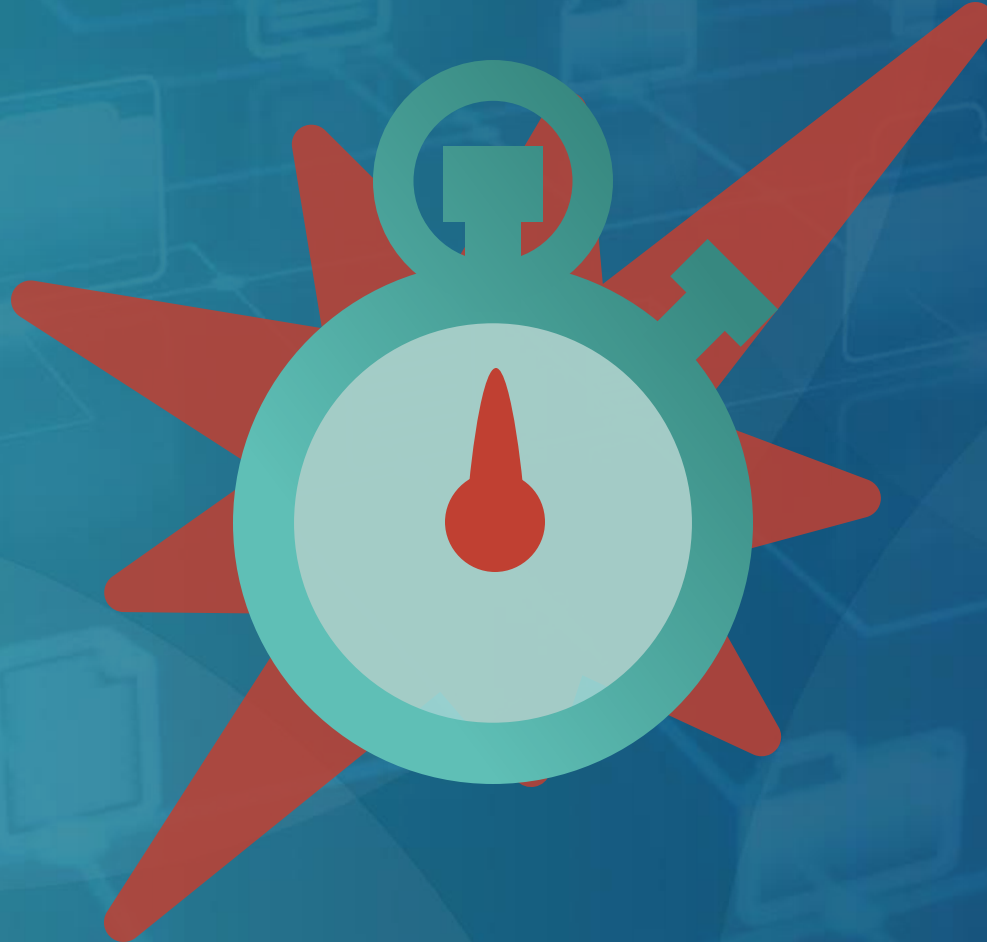
EJ DOCKETING

MANUAL

e-File Review & Docketing



FILE & SERVE REVIEW



EJ DOCKETING

MANUAL

e-File Review & Docketing

3.5

MINUTES

FILE & SERVE REVIEW



4

MINUTES

EJ DOCKETING

MANUAL

e-File Review & Docketing

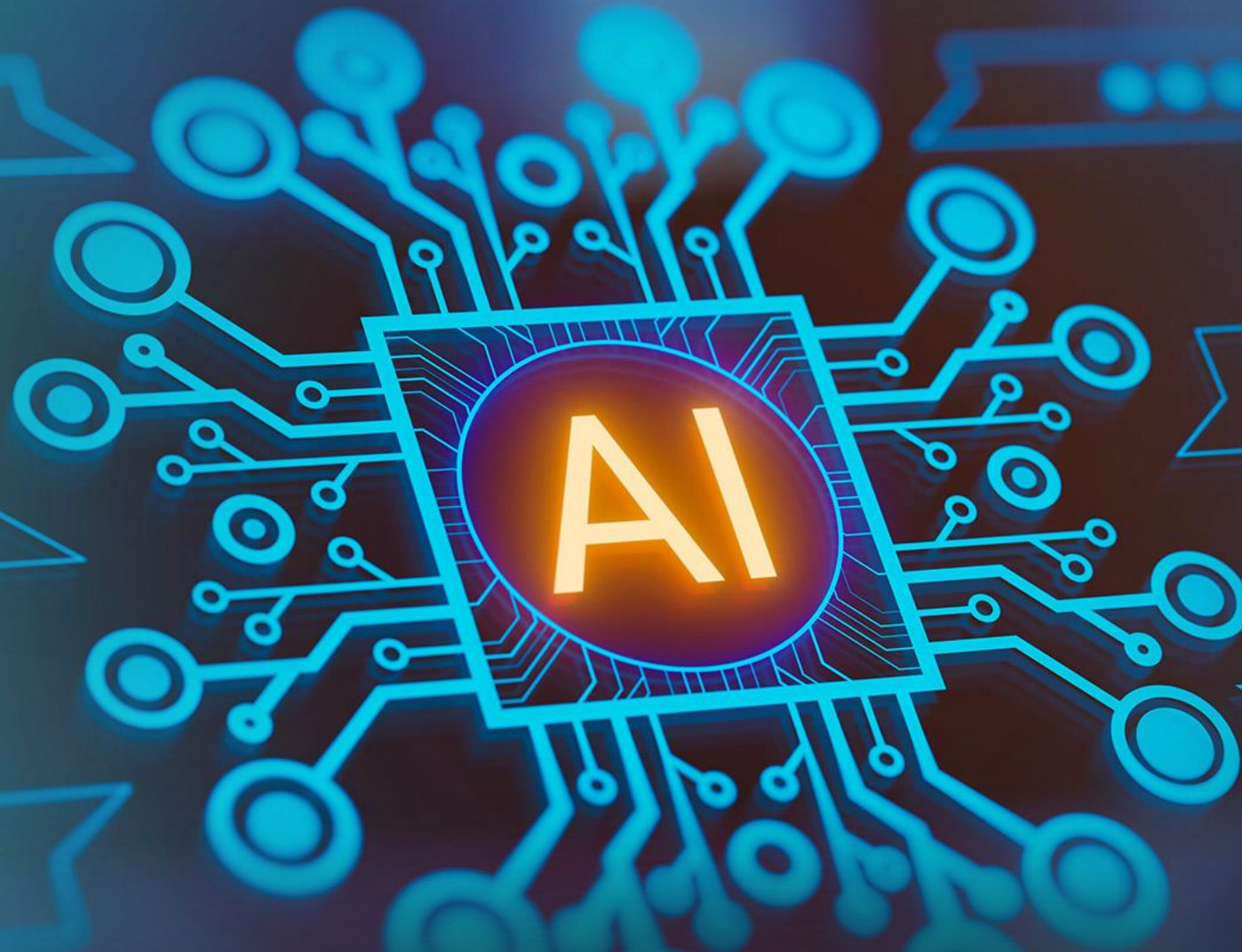
\$825^{*}k

PER DAY

\$198^{*}m

PER YEAR

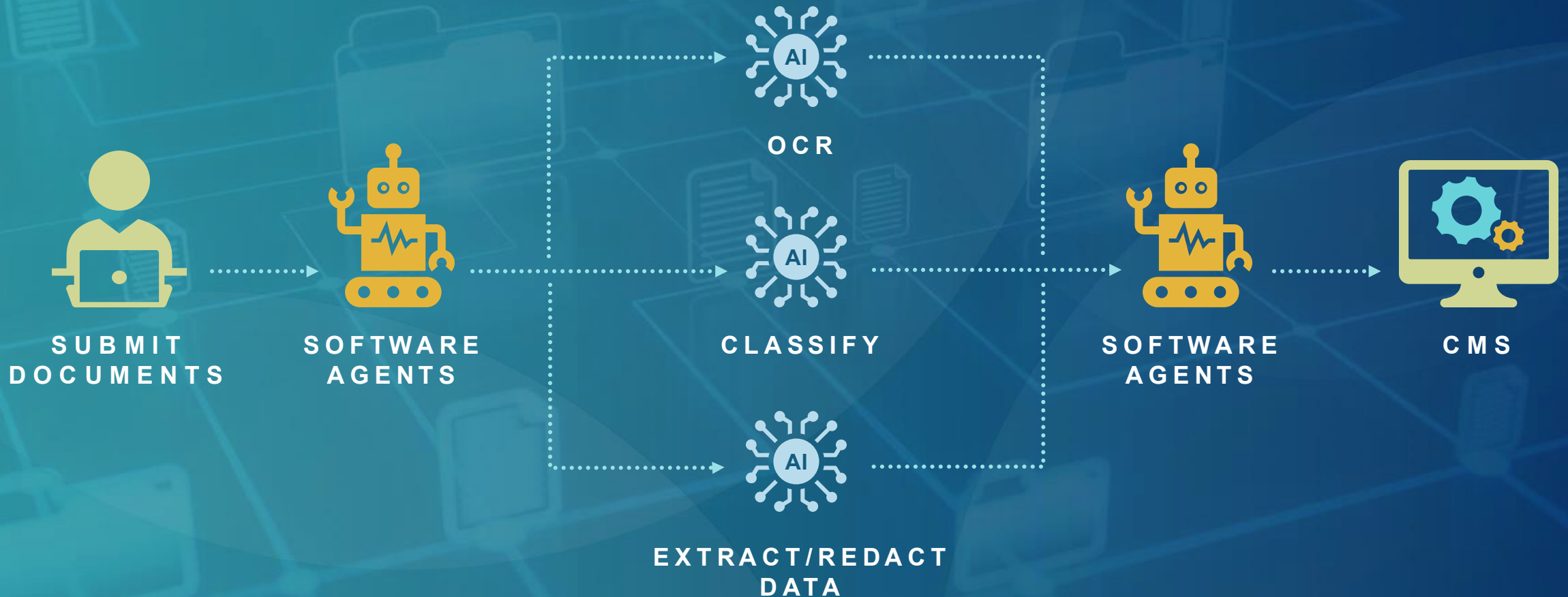
*Based on a \$33 per hour salary



This Is a Problem To Address Using AI Technology

AUTOMATED

e-File Review & Docketing



AUTOMATED

e-File Review & Docketing



OCR



CLASSIFY



EXTRACT/REDACT DATA

AI ONLINE LEARNING



Benefits of Automating the eFiling Workflow



Eliminate
Document Review



Achieve Zero
Data Entry Errors



Process
24/7 X 365



Increase
Employee
Satisfaction

Poll #3

By automating the e-filing review and docketing, what do you approximate the cost savings to be of leveraging AI-enabled agents?

- A. 25%
- B. 40%
- C. 50%
- D. 75%

Reduced Processing Costs

HUMANS VS.
AI-ENABLED AGENTS

\$2,579,625



HUMAN LABOR

75%

APPROXIMATE SAVINGS

\$650,000



AI & BOTS



AN OPPORTUNITY
TO CREATE THE
DEFINITIVE
RECORD

For The Record Acquisition

In April, we welcomed For The Record, a digital court-recording pioneer.



30 years of experience as a
trusted category innovator

Solutions installed in **30,000+**
courtrooms across all 50 U.S.
states and around the world

Learn How Tyler + For The Record Are Expanding Judicial Intelligence

Upcoming Opportunities

- NACM Annual Conference: July 12-16
- NAPCO Conference: August 16-19
- Focused webinars in Q3 & Q4
- eCourts: December 7-9







Q&A

Enter questions and comments through the Chat feature.

WHITE PAPER

The Framework for a Confident Court

2025 State of Courts & Justice



WHITE PAPER

The Framework for a Confident Court

Empowering people who serve the public[®]



tyler
technologies